

# CITY OF NORMANGEE

107 Main Street / PO Box 37  
Normangee, TX 77871

## Utility Billing:

The City of Normangee manages the water and sewer systems, and contracts out the garbage disposal services. It provides billing services for these three utilities.

## Charges for Water and Sewer Services:

Type of Account	Usage	Water	Sewer
<b>Residential:</b>	0 - 2,000 gallons	\$24.00	\$31.00
	After the first 2,000 gallons	\$4.00 per 1000 gallons of usage	\$4.00 per 1000 gallons of usage up to 10,000 gallons
<b>Commercial:</b>	0 - 2,000 gallons	\$24.00	\$31.00
	After the first 2,000 gallons	\$4.50 per 1000 gallons of usage	\$4.50 per 1000 gallons of usage
<b>Bulk Water Rate:</b>	\$30.00 per 1,000 gallons		
<b>Garbage Charges:</b>		<b>*Estimated Sales Tax:</b>	
Residential Polycart:	\$20.25	\$1.67	*Estimated sales tax based on 8.25% figures, customer will be required to pay actual sales tax rate at time of billing.
Commercial Polycart:	\$25.58	\$2.11	
2 yd Dumpster:	\$81.02	\$6.68	
3 yd Dumpster:	\$117.88	\$9.73	
4 yd Dumpster:	\$155.71	\$12.85	

**WATER / SEWER RATES EFFECTIVE DECEMBER 28, 2022.**

**GARBAGE RATES EFFECTIVE DECEMBER 28, 2022.**

**New Connect: (Contact the Water/Sewer Dept for the exact amount)**

New Water Tap: \$800.00 - \$1200.00      New Sewer Tap: \$800.00 - \$1200.00  
1 ½ inch and 2 inch meters: \$800.00 - \$1200.00, plus current meter cost

To have the water turned on, **a deposit will be required.**

\*Someone needs to be present at the location at time service is turned on for safety purposes.

### **DEPOSIT FEES (Deposit is required to stay on account for the life of the account)**

- |  |                          |
|--|--------------------------|
| - Residential Homeowner - \$100.00 (must provide legal proof of ownership) |                          |
| - Residential Renter - \$250.00  | - Commercial - \$200.00  |
| - 1 ½ in. Meter - \$450.00   | - 2 in. Meter - \$450.00 |

## Garbage Service:

**Inside the city limits is mandatory.**

This service is contracted with Frontier Waste. There is one weekly pickup per account on Mondays for commercial dumpsters and on Wednesdays for residential carts. An additional commercial dumpster pickup on Wednesdays is available for an additional charge. **Only Frontier Waste carts can be used.** Garbage must be bagged. Only household garbage is accepted. Trash outside the poly cart will not be picked up. Trash cart needs to be put out

Tuesday nights. Frontier Waste has an exclusive contract with the City of Normangee to supply this service.

**PAYMENT METHODS:**

The City of Normangee accepts payments for water/sewer/garbage at Normangee City Hall and online. Payments may be made by the following methods:

- Regular mail: P. O. Box 37, Normangee, Texas 77871
- After hours/Night depository – Slot on the front of the City Hall Building. (No Cash PLEASE)
- In-Person at City Hall during regular business hours.
- Online at <https://nexbillpay.net/cityofnormangeetx/BillPay/SignIn>

**PAYMENT DUE DATES:**

Water bills are mailed out on or about the 1<sup>st</sup> of the month.

**Water bills are due on the 15<sup>th</sup> of each month, EVEN IF 15<sup>TH</sup> IS A WEEKEND OR HOLIDAY. THE NIGHT DEPOSIT BOX OR ONLINE SERVICES CAN BE USED IF OFFICE IS CLOSED.**  
Bills are late as of the 16<sup>th</sup> - \$10.00 late charge.

**CUTOFFS:** If bills are not paid by the 25<sup>th</sup> of the month, service will be terminated on the morning of the 26<sup>th</sup>. Bills must be paid in the month they are due. Bills shall not cross into the next month.

**If service is disconnected for non-payment, a Reconnect/Disconnect fee of \$40.00 will be collected with the late billing. Water will not be reconnected until water bill, late fee and Reconnect fee is paid. If you make payment after the bills have been sent out on the last working day of the month, the full balance on your account is required to have services turned back on.**

Service transfer from one residence to another is \$25.00.

**FORMS OF PAYMENT:**

We accept credit/debit cards, cash, money orders and personal checks with proper **ID**. Temporary Checks are not accepted.

Returned check fee is \$35.00 – **After 2 Returned Checks on 1 account, we will NOT ACCEPT checks on that account.**

**Fire Protection:**

The Normangee Voluntary Fire Department provides fire protection for Normangee. Call 911

**Normangee Police Department:**

Call 911

**Contact Information:**

The City of Normangee hopes this information is helpful for you. If we can answer any questions or provide any assistance, please call us.

**Office Hours:** Mon – Thurs 8:00 AM – 3:00 PM, Fri 8:00 AM – 2:00 PM

**Mailing Address: City of Normangee**

**P.O. Box 37  
Normangee, Texas 77871**

**Telephone No.: 936-396-3691**

**Fax No.: 936-396-5100**

**Numbers you may need:**

EMS - 911

Leon County Sheriff's Office - 903-536-2749 or emergency 911

Madison County Sheriff's Office - 936-348-2755 or emergency 911

Entergy- 1-800-368-3749

Windstream- 1-800-347-1991

Atmos - 1-888-286-6700